FAQ's

Q. What is the purpose of Business Charcha? What will be my benefit after subscribing to Business Charcha?

A. Business Charcha is a platform that offers co-creation, training and entrepreneurial development opportunities through virtual expert sessions to aspiring entrepreneurs for realising their vision for business establishment.

Q. Who would be taking the session?

A. Various domain Experts with enormous experience from different industries would be taking the sessions.

Q. What are the different types of memberships and what's the cost?

A. You can click on 'Join Us' on our website and can choose from three different types of membership with benefits and costs. Get in touch with us for a free counselling.

Q. How can I purchase the membership?

A. Click on **'Become A Member'** and fill-in the details after choosing you plan. Post signing up, you will receive a confirmation mail after which you can pay for your choice of plan and become a distinguished member of this cohort.

Q. What are the modes of payment?

A. You can pay online using either Net Banking, Debit or Credit Card and choose from a variety of other options from our payment partner, PayU.

Q. My payment went through but I have not received any confirmation?

A. Kindly wait for 24 hours for confirmation. In case, we missed contacting you, kindly hit the 'Contact Us' button.

Q. Will I be getting a certificate after completing all the sessions?

A. Yes, it is a certified training course.

Q. Can I have a trial session before actually paying for the same?

A. No, there are no trial session, however you can check us on our website and social media handles and opt for a free counselling from industry experts.

- Q. Can I cancel the subscription after purchasing it?
- A. No, once purchased the membership is non-refundable.
- Q. Can you help me in procurement of loan for my business?
- A. No, however during the expert sessions the expert might guide you about related schemes.
- Q. What do you mean when you say we are associated with Khadi and Village Industries Commission (KVIC) as "Professional Training Associate" and are alliance partner to SME Business Forum India?
- A. We have engaged with the MSME Business Forum, India and Khadi and Village Industries Commission (KVIC), with the sole focus on entrepreneurial development. As Knowledge Partner, we plan to leave no stone unturned in advising StartUps & MSMEs to provide them with training solutions and an end-to-end handholding to make them Business ready.
- Q. Is this only for college students?
- A. Anyone and everyone who wishes to learn about starting up a venture and gain a knowledge of variety of industrial segments can become a member.
- Q. What is the difference between Aspirant and Expert?
- A. Aspirant are the ones who would be attending the sessions and Experts would be the one who would be taking the sessions.
- Q. How can I register myself as an Expert on Business Charcha?
- A. You can go to 'Become a Member' tab on the landing page and then Register yourself as an expert by filling up the required details. You would receive a verification call within next 72 hours from our corporate partnership team, post which we will take a final call on you membership.
- Q. Can I upgrade my package at any time?
- A. Yes, you can hit the 'Contact Us' tab and get in touch for the upgradation of plan.
- Q. Where will the session take place?
- A. All the sessions would take place virtually over applications like Zoom or Google meet. Intimation shall be sent before the session in advance, regarding the preferred platform.

- Q. When will we get to know about the exact date and time for the session?
- A. Follow-up mails shall be sent to the registered members a day before the session and anyone can access the 'Upcoming Events and Workshops' tab on the footer of our website to access dates and timings for the scheduled sessions
- Q. What is Mathete Enterprises?
- A. Mathete Enterprises is the registered company under which Businesscharcha.com operates
- Q. When was this organization established?
- A. This platform was launched in August 2020.
- Q. What if I am not able to attend the session?
- A. You can watch the recorded version on our Youtube channel.
- Q. Who do I contact for more information or if I am facing any issue?
- A. You can Email us at info@businesscharcha.com or call us on +91 9315924884. More details in 'Contact Us' tab